

AGENDA



Recommendation for Council Action

AUSTIN CITY COUNCIL

Regular Meeting: August 23, 2018

Item Number: 038

Purchasing Office

Authorize negotiation and execution of a cooperative contract with RFD & Associates Inc., to provide unlimited software licensing, software maintenance and professional services, for a term of three years in an amount not to exceed \$11,000,000. (Note: This procurement was reviewed for subcontracting opportunities in accordance with City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program. For the goods and services required for this procurement, there were no subcontracting opportunities; therefore, no subcontracting goals were established).

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| Lead Department | Purchasing Office. |
| Fiscal Note | Funding in the amount of \$4,630,000 is available in the Fiscal Year 2017-2018 Operating Budget of Austin Energy. Funding in the amount of \$836,000 is available in the Fiscal Year 2017-2018 Operating Budget of Communications and Technology Management. Funding for the remaining contract term is contingent upon available funding in future budgets. |
| Purchasing Language | Multiple vendors within this cooperative purchasing program were reviewed for these goods and services. The Purchasing Office has determined this contractor best meets the needs of the departments to provide the goods and services required at the best value for the City. |
| For More Information | Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov or to the buyer, Jim Howard, at 512-974-2031 or jim.howard@austintexas.gov . |

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| Council Committee, Boards and Commission Action | <p>August 8, 2018 - Approved by the Water and Wastewater Commission on a 7-0 vote, with Commissioners Ho and Parton off the dais and Commissioners Schmitt and Bell absent.</p> <p>August 13, 2018 - To be reviewed by the Electric Utility Commission.</p> |
| Client Department(s) | All City departments. |

Additional Backup Information:

The contract is for an Oracle unlimited license agreement (ULA), software maintenance, and professional services. The City uses Oracle software for the operation and support of over 200 essential business capability applications citywide, transcending all major departments, supporting critical services, 24 hours a day, seven days a week, for Public Safety, Austin Energy, Austin Water, Financial Services, and other enterprise departments.

The ULA offers the opportunity to deploy unlimited software licenses and provide for future growth from a list of essential Oracle products that the City considers critical for security and performance of the database systems. The Oracle software will promote smart technology decisions and support best practices in a number of areas towards modernization of the City's information systems, disaster recovery, secondary data centers, information technology standardization, and upgrades of multi-core processors, which will reduce complexity and lower costs over the period of the contract. Five hundred hours of professional services, as well as the spending authority for support costs for the City's existing Oracle products through the duration of this contract period are included.

It is also the City's intention to purchase Oracle Cloud Services in the near future. These include performance monitoring to improve system uptime, pre-built system integration tools and adapters, and database environments for testing and disaster recovery, big data platform and services to store, query and process data for decision making; each of these services will reduce reliance on more expensive city-owned hardware. This authorization includes only those services expiring this month. It was deemed necessary to take the City's Oracle purchases in two phases instead of one. This will allow the City more time to negotiate additional provisions for new cloud services.

The State of Texas Department of Information Resources cooperative purchasing program establishes competitively bid contracts that can be utilized by the State and other government agencies through a cooperative agreement. Cooperative agreements save taxpayer dollars by leveraging the State's volume-buying power to drive down costs on hundreds of contracts through a streamlined cooperative purchasing program.

RFD & Associates Inc. is certified as a women-owned historically underutilized business with the State of

Texas located in Austin.